# **Terms and Conditions**

# Celebrating Singapore's 60<sup>th</sup>: Turn your next holiday into KrisFlyer miles ("Promotion")

The following information on how to enter the Promotion and terms forms part of the terms and conditions of the Promotion ("Terms and Conditions"). Entries not made in accordance with these Terms and Conditions will be disqualified.

## **SECTION 1: PROMOTION DETAILS**

- 1. Promoter: Scott Dunn Singapore Pte Ltd, a company incorporated under the laws of Singapore, having its registered office at #22-01/08, 30 Cecil St, Prudential Tower, Singapore 049712 ("Scott Dunn").
- 2. Promotion Period: The Promotion will commence on 1st August 2025 at 00:01am and will close on 31st August 2025 at 23:59pm, inclusive ("Promotion Period").

Entries received before or after the Promotion Period will not be accepted. All times recorded throughout these Terms and Conditions are in Singapore Time.

## **SECTION 2: ELIGIBILITY**

- 1. To be eligible to participate in the Promotion, during the Promotion Period, participants must:
- a. Book a tailor-made itinerary with the Scott Dunn Singapore office within the Promotion Period and complete their travel by 30 June 2026. Entries via third-party bookings or agents are not considered valid for the Promotion.
- b. Be a member of the KrisFlyer programme and have accepted the terms and conditions of KrisFlyer; or if not yet a member of KrisFlyer, sign up to become a member first (and accept the terms and conditions of KrisFlyer) by clicking on this link <u>HERE</u>;. Participants must provide their KrisFlyer membership number at the time of booking or before.
- c. Be at least 18 years old; and
- d. Be a resident in Singapore and not excluded or restricted under any laws to participate in the Promotion. Proof of residency may be requested.
- 2. Scott Dunn reserves the right to perform all useful checks to ensure that each participant complies with the provisions set out in these Terms and Conditions. If selected as the winner of the Draw (as hereinafter defined in Section 4), the following categories of people are not eligible to receive the Prize (as hereinafter defined in Section 5) and a replacement winner will be selected instead:
- a. Permanent employees of Scott Dunn and any direct or indirect affiliate or subsidiary of the Flight Centre Travel Group;

b. Permanent employees of Singapore Airlines and any direct or indirect affiliate or subsidiary of the Singapore Airlines Ltd Group; and

## SECTION 3: BONUS MILES ALLOCATION

- 1. Every eligible booking during the Promotion Period will automatically earn an additional 6,000 KrisFlyer miles, regardless of the amount spent.
- 2. Each booking is entitled to one bonus allocation of 6,000 KrisFlyer miles, regardless of the number of travellers on the booking.
- 3. The 6,000 KrisFlyer miles will contribute towards the individual's annual cap as defined in the 'SD KrisFlyer Program'.
- 4. KrisFlyer miles earned based on the final trip spending will be credited in accordance with the standard 'SD KrisFlyer Program' terms and conditions.
- 5. Cancellation or postponement of trips that qualify for the additional 6,000 KrisFlyer miles will be governed by the standard terms and conditions of the 'SD KrisFlyer Program.'

## SECTION 4: THE GRAND PRIZE DRAW

- 1. All eligible bookings made during the Promotion Period will automatically qualify for entry into a grand draw ("Grand Draw") for a chance to win a prize consisting of 60,000 KrisFlyer miles ("Prize").
- 2. Entry in the Grand Draw implies unreserved acceptance of these Terms and Conditions. The full rules of the Promotion have been deposited with Atlas Business Consulting Pte Ltd, which has been given responsibility for supervising the conduct of the Grand Draw.
- 3. Participants will receive one entry per booking, allowing multiple entries if multiple bookings are made within the Promotion Period.
- 4. There will be one (1) winner who will receive the Prize ("Winner").
- 5. The Prize is awarded post-travel, and the trip must be taken and completed by 30 June 2026.
- 6. The Prize is non-transferable to other KrisFlyer members and the use of KrisFlyer miles is subject to KrisFlyer <u>terms and conditions</u>.
- 7. The Prize miles do not contribute towards the individual's annual cap as defined in the 'SD KrisFlyer Program'.
- 8. The Prize is non-transferable, not for resale, and cannot be returned, exchanged or redeemed for cash or any sort of gift. Scott Dunn reserves the right to substitute the Prize with an alternative prize of at least an equivalent value, to the extent permitted by law. Under no circumstances may financial consideration be requested as a substitution for the Prize.

# SECTION 5: DRAWING THE WINNER OF THE GRAND DRAW PRIZE

- 1. A representative of Scott Dunn will conduct the Grand Draw at 15:00pm on Tuesday, 16th September 2025 at Scott Dunn's office at #22-01/08, 30 Cecil St, Prudential Tower, Singapore 049712, under the supervision of an independent Scrutineer with whom the regulations of this Promotion have been deposited, viewed virtually via Microsoft Teams call. A total of four names, one Prize Winner and three reserve finalists ("Reserve Finalists"), will be selected for the Prize by random draws performed by a computer process from a computer-generated listing of entries that comply with the eligibility criteria outlined in Section 2 and Section 4. The Reserve Finalists drawn will replace the winner (in the order generated by the computer) should the winner be subsequently disqualified, rendered ineligible, or who cannot or does not wish to accept the Prize or any component of the Prize.
- 2. The Winner will be notified by Scott Dunn of the result and the Prize won by email (using the email address linked to the Winner's Scott Dunn primary records) within 7 days from the Grand Draw on 16th September 2025 to notify him/her of the Prize that he/she has won. Eligible participants who have not won will not be contacted.
- 3. To claim the Prize, the winner must acknowledge the email notification ("Notification") within 48 hours of receipt. The winner must also complete and return a signed letter of acceptance as part of their reply within the same 48-hour timeframe, failing which the Prize will be forfeited to the next eligible replacement winner from the Reserve Finalists.
- 4. If for any reason, the Prize winner cannot or does not wish to accept any component of the Prize, or cannot be contacted (e.g. due to the contact information provided by the prize winner being incorrect), or fails to respond to the Notification within the stipulate timeframe, that winner's Prize will be forfeited, and the Promoter will proceed to select a new winner following the same procedures and format as described in Section 4 from among the Reserve Finalists ("Replacement Winner") in the order generated by the computer and notify the Replacement Winner within 7 days of the selection.
- 5. If the Replacement Winner fails to respond within 48 hours from receipt of the Notification, the Promoter may select the next Replacement Winner from among the Reserve Finalists.
- 6. If none of the Reserve Finalists successfully claim the Prize, then the Prize shall be withdrawn or otherwise dealt with at the Promotor's sole discretion.
- 7. The Winner authorises all necessary checks on his or her identity, his domicile or age. Any false/incorrect information concerning identity, domicile, email address or age will result in the automatic exclusion of the person from the Grand Draw or winning the Prize.
- 8. The Winner also authorises Scott Dunn or its affiliates and subsidiaries to use his or her full name, first names, and/or other relevant information and date of winning for the

purposes of marketing or publicity, without this entitling the winner to any remuneration or compensation of any sort other than the Prize.

9. The value of the Prize that is awarded to the Winner may be reported by Scott Dunn for tax purposes as required under the law. The Winner is solely responsible for reporting and paying all applicable taxes relating to the Prize.

## **SECTION 6: GENERAL**

- 1. Scott Dunn's decision regarding all matters relating to the Promotion including the award of the Prize and any other situation not covered under these Terms and Conditions, shall be conclusive, final and binding on all participants, and no queries, challenges or appeals may be made or entertained regarding Scott Dunn's decision on the same.
- 2. The Bonus Miles Allocation and Grand Draw under this Promotion is conditional upon compliance with any and all applicable laws, rules and regulations.
- 3. Acceptance of the Prize shall constitute a release and discharge of the Promoter by the winner from any and all liability, claims, demands, causes of action, and/or damages which the winner may have, whether known or unknown at the present time, of any nature whatsoever, arising out of or relating

to:

## i. the Promotion:

- ii. personal injury and/or property damage, theft or loss suffered by the winner as a result of the use and/or enjoyment of the Prize; and/or
- iii. any tax liabilities in relation to the Promotion, Prize and/or use or enjoyment of the same.
- j. All other costs associated with or relating to the collection and use of the Prize shall be the sole responsibility of the Winner. Scott Dunn shall not be responsible for any such costs.
- 4. Amendments: Scott Dunn may, at its absolute discretion, at any time vary, delete or add to any of these Terms and Conditions, change or cancel the Promotion, from time to time without prior notice. It shall not be held liable for doing so. Participants agree to be bound by any decisions made by Scott Dunn, including Scott Dunn's interpretation of these Terms and Conditions, which may be subject to approval by regulatory authorities (if applicable).
- 5. Entries, Communications: Scott Dunn will not in any circumstance be responsible for any entries or communications that are lost, delayed, altered, damaged or misdirected (including but not limited to any nondelivery or corruption of entries). Furthermore, to the fullest extent permissible by law, Scott Dunn will not in any circumstance be responsible

for any technical problems with or malfunction of any telephone network, computer equipment or software, or online system, server or provider, or any technical problems with or traffic congestion on the internet or any website. The foregoing also includes, but is not limited to, any damage to any participant's or other person's device resulting from participation in, or downloading of any materials related to, the Promotion. The use of any software or other mechanical or electronic means that allows a participant to repeatedly submit entries automatically is prohibited and will render all entries submitted by such participant invalid.

- 6. Release: To the fullest extent permissible by law, by participating in the Promotion, each participant (including but not limited to the Prize Winner) releases and discharges Scott Dunn, and its related companies, and their respective officers, employees and agents, from any loss (including but not limited to direct, indirect or consequential loss), damage or personal injury of any nature, or any claim, expense (including any claim for legal expenses), cost or charge which is in any way sustained or incurred by such participant in connection with his/her participation in the Promotion or any activities related to the Promotion, or the acceptance and use, misuse or possession of any prize awarded under the Promotion.
- 7. Force Majeure: To the fullest extent permissible by law, Scott Dunn will not be responsible for any act, omission, failure or delay that is due to an act of God, riot, civil commotion, terrorism, war/invasion, embargo, storm, hurricane, earthquake, flood, fire, labour or industrial dispute, strike, local, regional or global threat or outbreak of infectious disease, epidemic or pandemic, travel advisory or alert issued by any governmental authority or international agency, or any other event which is not reasonably within the control of Scott Dunn.

#### **SECTION 7: DATA PRIVACY**

- 1. Access to Personal Information: for the purposes of the Promotion, Scott Dunn may access personal information of the participants via the KrisFlyer membership databases. This may include, but is not limited to, the names, email addresses, telephone numbers, and other details provided by the participants in their membership accounts with KrisFlyer. Such data will be accessed for the purposes of verifying the identity and contacting Winner and/or for the Bonus Miles Allocation.
- 2. Use of Personal Information: By participating in the Promotion, unless Scott Dunn is otherwise advised by a participant in writing, each participant consents to the use and disclosure of the participant's personal data, which is collected by Scott Dunn in accordance with these Terms and Conditions. Scott Dunn is committed to protecting and respecting your privacy and will only retain and use your personal information in accordance with these Terms and Conditions and Scott Dunn's privacy policy. For details about who we are, how we may retain and use your personal information and what your

rights are under applicable privacy laws, we invite you to visit Scott Dunn's privacy policy which is available online at https://www.scottdunn.com/sg/about/legalities/privacy-policy.

## SECTION 8: GOVERNING LAW & DISPUTE RESOLUTION

- 1. Any deception or attempted deception with regard to this Promotion by an entrant will result in the disqualification of that person. Scott Dunn reserves the right to take legal action against such entrant.
- 2. Scott Dunn will be the final arbiter for any matters relating to the application of these Terms and Conditions or any matters not covered by them.
- 3. These Terms and Conditions are governed and construed in accordance with the laws of Singapore.
- 4. Any disputes relating to this Promotion shall be submitted to the exclusive jurisdiction of the courts of Singapore.